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PATENT

# 3/A  
P. 4  
3-15-04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:  
MacPhail, et. al.

Serial No.: 09/714,251

Filed: November 16, 2000

Title: System and Method For  
Coordinating Operator  
Efforts Using Action  
Diaries

\$ Group Art Unit: 2126  
\$  
\$ Examiner: Hoang, Phuong N.  
\$  
\$ Attorney Docket No.:  
\$ AUS9-2000-0470-US1  
\$  
\$ IBM Corporation  
\$ Intellectual Prop. Law Dept.  
\$ 11400 Burnet Road  
\$ Austin, Texas 78758  
\$

Certificate of Facsimile Under C.F.R. §1.8(a)

I hereby certify that this correspondence was sent via facsimile to the United States Patent Office to telephone number (703) 872-9306 on March 11, 2004.

By:

*Joseph T. Van Leeuwen*  
Joseph T. Van Leeuwen

*3/11/04*  
Date

RESPONSE TO OFFICE ACTION

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**A. INTRODUCTORY COMMENTS**

In response to the Office Action having a mailing date of December 17, 2003, with a three-month shortened statutory period for response set to expire on March 17, 2004, Applicants respectfully request reconsideration of the outstanding rejections and reexamination of the present application in light of the following remarks and amendments.

Docket No. AUS9-2000-  
0470-US1

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**PATENT**

No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and the undersigned hereby authorizes the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

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0470-US1

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